



## रक्षा लेखा महानियंत्रक

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Dated: OCT 2024.

To

**All Head of the Department (As per the Annexure-A)**

**Sub: Organizing SPARSH Outreach program for identification & resolution of grievances in r/o SPARSH Pensioners / Family Pensioners & Nation wide Digital Life Certificate (DLC) Campaign 3.0 promulgated by DOP&PW.**

With reference to the subject cited above, it is brought to your kind notice that DOP&PW is organizing Digital Life Certificate Campaign 3.0 in 800 cities and towns covering all District HQrs., from 1st to 30th November 2024, with an objective to promote increased use of Face based Authentication Technology and other DLC modes with a target of reaching out to all the pensioners, including those in the remotest corners of the country.

2. All the SPARSH Service Centres (SSCs) of this department and all the Banks acting as Service Centres, with whom MoU has been signed by this Department have been geared up for the month long DLC campaign 3.0, to achieve desired results.

3. Further, this department, based on the maximum pensioner concentration in various cities, has identified stations (list is attached for ready reference) where special 2 day SPARSH outreach Programme for DLC 3.0 campaign will be organized during November 2024. The dates will be shared with the nodal officers, once finalized. The campaign is focused on helping the pensioners for smooth completion of identification with the help of Digital / Face Authentication Technology, at their convenience and proximity. During this campaign, the grievances of Defence Pensions, if any, will also be entertained and will be processed / taken-up with appropriate authority for logical conclusion / settlement.

4. In view of the foregoing, the following is requested from your end:

i. The Heads of the offices under your jurisdiction may be advised to liaise with concerned Pr. Controllers/ Controllers and SPARSH Services Centers for further

course of action in connection with Outreach Programme scheduled at identified stations mentioned in list attached.

ii. The Head of the offices may be directed to convey the message to Defence Civilian Pensioners residing within the areas/ adjoining areas to reach SPARSH Outreach Programmes on scheduled date and time.

iii. Display Boards/ Banners/ Handouts in the Notice Board regarding SPARSH Outreach programme may be displayed in the areas/ offices/ buildings like CSD Canteens/ ECHS Polyclinics/ Pensioner Welfare Association Buildings/ Zila Sainik Boards/ Station HQrs etc, which are frequently visited by Pensioners.

iv. Suitable Nodal Officers may be appointed for each stations where SPARSH Outreach Programme is being held for liaison with Pr. Controller/ Controller offices to ensure maximum participation and wider publicity among the Defence pensioners.

5. In view of the foregoing, it is requested to extend your cooperation and support for smooth conduct of the subject campaign, to ensure maximum participation of pensioners.



**(Molly Sengupta)**

**Jt. CGDA (AT-P)**

**Annexure 'A'**

<b>Sl. No.</b>	<b>Name of Organisation (HOD)</b>
1.	Ordnance Factories Board
2.	DG Quality Assurance
3.	Naval Headquarters
4.	Air Headquarters
5.	DG Electronics & Mechanical Engine
6.	DG Armed Forces Medical Services
7.	DG Staff Duties
8.	DG Ordnance Services
9.	Military Engineer Services
10.	Border Roads Organization
11.	Defence Research & Development Organization.
12.	DG Infantry 6

**SPARSH Outreach Plan for October to December 2024.**

S.No.	Name of the Controller	Stations Alloted	No. of Pensioners
1	PCDA(Army) Chandigarh	Mandi	15334
2		Yol	41497
3		Ludhiana	29130
4		Hoshiarpur	44726
5		Ambala	23408
6		Jalandhar*	21925
7		Amritsar*	35951
8		Patiala*	17170
9	CDA, Chennai	Kannur	18034
10		Kottayam	17815
11		Trichur*	11603
12		Earnakulam/ Kochi*	19929
13		Madurai*	7867
14		Chennai*	29215
15		Vellore*	28013
16	PCDA,Bengaluru	Belgaum	21322
17		Bengaluru*	41367
18	CDA,Secunderabad	Bapatla/Guntur	9461
19		Hyderabad*	31023
20		Secunderabad	7518
21		Visakhapatnam(Vizag)*	25726
22	CDA,Jabalpur	Jabalpur*	39335
23		Indore*	5571
24		Gwalior*	7497
25	CDA(Army) Delhi Cantt.	Rohtak	17139
26		Karnal*	9310
27		Narnaul	
28		Rewari	
29		Bhiwani	
30	CDA(PD), Meerut	Gurugram	19790
31		Delhi	27327
32		Ghaziabad	12308
33		Noida	
34	Meerut*	21537	
35	CDA ,Patna	Patna	15231
36		Buxar	10694
37		Ranchi	10384
38	PCDA,Jammu	Jammu	51608
39		Rajouri	10031
40		Udhampur*	11623
41		Gurudaspur*	38807
42		Tanda	
43	PCDA(Army),Pune	Pune*	66644
44		Ahmadnagar	17000
45	PCDA(O), Pune	Jodhpur*	30197

46	PCDA, Kolkata	Kolkata	25574
47		Barrackpur	-
48		Bengdubi (Darjeeling)	15507
49		Nadia	9962
50	PCDA(Army), Jaipur	Alwar	16680
51		Jhunjhunu*	32627
52	PCDA(AF), Dehradun	Dehradun	38848
53		Nagpur*JCDA (AF) Nagpur	15190
54	CDA, Guwahati	Kamroop	6807
55		Silchar*	-
56	PCDA(Army), Lucknow	Lucknow	20841
57		Gahmar	13479
58		Kanpur	34955
59		Etawah	-
60	PCDA(P), Prayagraj	Prayagraj	16427
61	CDA(Army), Meerut	Ranikhet	32193
62		Lansdowne/ Pithoragarh	22439
63		Chamoli*	11015
64		Agra*	18208

Note: Stations marked with (\*) indicate where Special SPARSH outreach for DLC 3.0 Campaign is held,